

## **Lash Refill Policy**

Dear Client,

Hereby we would like to inform you about our lash refill policy.

We only do refills on clients that had originally done their full lash set with us. This includes all clientele from any of our 5 branches. So, if you did your full lash set with us, you have access and the option to assist to any of our branches for your lash refill treatment.

We decline to do lash refills on lash extensions from other centers. This is mainly because we would not know the quality of lashes, adhesive and the technique used in other places as it may vary from ours, hence making it difficult for us to guarantee an optimum result on work not done a 100% by us.

If you have lash extensions from another center, but would like to try ours, you have 2 options: A) Wait until all your lash extensions fall off; B) Get a lash removal treatment, prices vary from CLP\$15.000 to \$30.000, depending on the number of lashes to be removed.